## Sage Port HOA Trash Collection Program Guidelines

A Community Trash Collection Program will be administered by the Sage Port HOA (SPHOA), who shall select one trash company to service owners of tracts within Sage Port Filing 2 and 6A. Periodically, the selected trash company may change. Selection criteria shall include, but is not limited to: cost, offered services (e.g. pick-up day, recycling) and reliability.

The Program will be invoiced annually with the annual invoice being sent out (via US Mail or Email) at least 21 days prior to the due date. The charges on the invoice will include the annual Trash Collection Fee and may include an annual Administration Fee.

If payment is not received by the due date, a \$20.00 late fee will be assessed and added to the invoiced charges.

A courtesy reminder will be sent to property owners that did not pay by the due date. If the charges, including the late fee, are not paid within 14 days after the courtesy reminder due date, then the SPHOA, at its sole discretion, may stop trash collection service at the delinquent owner's property. The delinquent owner may have their trash service reinstated by paying all charges in full, including the late fee.

A one-time exemption from the community trash collection program is available to any lots in Sage Port Filing 2 or 6A that do not have a current trash collection service as of the recording date of the 2016 Protective Covenants. An Exemption Request form can be downloaded from the SPHOA web site (<a href="www.TheSagePortHOA.com">www.TheSagePortHOA.com</a>). Exemption Requests must be received prior to the first day of the Program taking effect.

If there is a service problem, the homeowner should report the problem directly to the trash collection company. Homeowners are also asked to inform the SPHOA of any issues, so that the SPHOA can monitor the scope and resolution of issues.